

Getting Started with Carnegie Learning MATHia Software 2014-2015

Intended for Student Use

Getting Started - Student

To launch the software as a student:

1. Go to:

<http://online.carnegielearning.com>

2. Run the System Requirements Tool.

3. Enter your school id and username.

4. If you have not created a password, click "I need a new password."

a. You will be prompted to enter and confirm a password of your choice.

b. You will be returned to the Login page where you can enter your password along with your school id and username.

5. Click on "Log in."

6. Select the software that you want to launch.

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BY LAUNCHING OR USING THE TEACHER'S TOOLKIT, COGNITIVE TUTOR® SOFTWARE, MATHia® SOFTWARE, REVIEW MODE OR ADMIN REPORTS IN THE CARNEGIE LEARNING® RESOURCE CENTER, YOU ACKNOWLEDGE THAT YOU HAVE READ AND AGREED TO THE TERMS OF THE [LICENSE AGREEMENT](#).

1. Bookmark this login page.
2. Test your computer using our [System Requirements Tool](#).
3. [Disable popup blockers](#).
4. Log in

SCHOOL ID:

USERNAME:

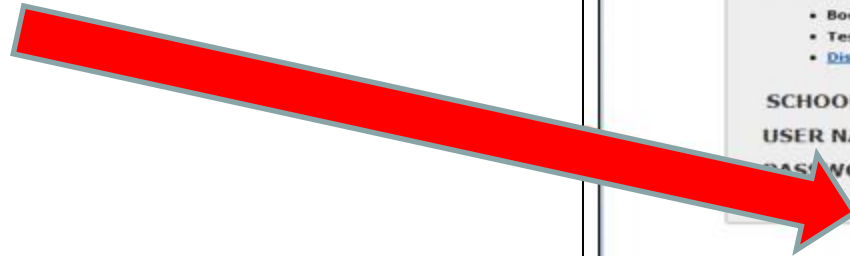
PASSWORD:

[I need a new password >](#)

LOG IN

Getting Started – Student (continued)

- Students will enter their username and then click the “I need a new password” link



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- [Bookmark this login page for future use.](#)
- [Test your computer using our System Requirements Tool.](#)
- [Disable popup blockers](#) for this site.

SCHOOL ID:

USER NAME:

PASSWORD:

[I need a new password](#)

LOG IN ▶

- Students will be prompted to enter their new password and confirm the password then login using their username and new password

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You need to set your password. Please enter your new password twice below.

NEW PASSWORD:

RE-ENTER PASSWORD:

SUBMIT ▶

Getting Started – Student (continued)

- After the password is entered and confirmed, students will be prompted to enter a username and password
- Enter the password that the student has entered and confirmed
- – Example: User Name: student
- Password: ●●●●●●●●

*Note: Students must be entered into Teacher's Toolkit before they can access the Carnegie Learning Software. Passwords need to be at least 6 characters and no special characters

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SCHOOL ID:

USERNAME:

PASSWORD:

[I need a new password >](#)

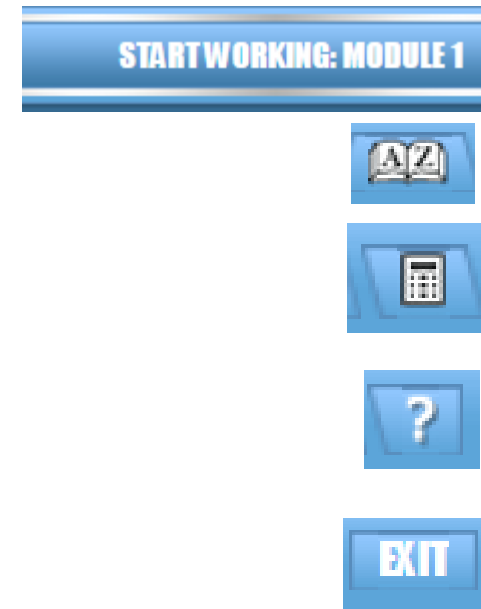
LOG IN

Student Software Buttons

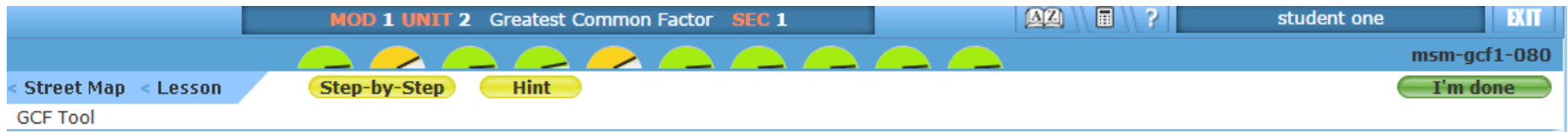
Once logged in, the software is designed for students to work at their own pace. The following buttons provide guidance to students while working through the software.



- Start Working allows you to start problems in the software
- Glossary allows you to launch a glossary search
- Instructional Calculator allows you to launch a calculator
- Help allows you to search the software's help
- Exit allows you to exit the software



Student Software Buttons Within a Problem



- Step by Step will help you move through the problem in steps
- Hints are available throughout the software by choosing the Hint button
- I'm done is clicked when the student has finished the problem
- Go to Problem is available when you are within Step by Step and returns you to the problem
- Street Map allows you to return to the map
- Lesson allows you to return to the Lesson

Step-by-Step

Hint

I'm done

< Street Map

< Lesson

Troubleshooting

- Review the troubleshooting tips on the Carnegie Learning technical support page: <http://www.carnegielearning.com/resources-support/tech-support/troubleshooting/>
- Verify that all of your browser and plug-in settings are up-to-date by visiting the System Requirements page: <http://www.carnegielearning.com/resources-support/tech-support/system-requirements/>
- You can also verify your installation of Java by going to <http://www.java.com> and clicking “Do I have Java?”
- Clearing the Java cache, browser cache, and disabling pop-up blocking can correct many issues. Conduct a Google search to find directions for your specific operating system and browser to perform these tasks
 - Sample search: how to clear java cache Windows 7

Additional Resources

- Customer Support
 - Hours: 8am – 9pm EST Sunday through Saturday
 - Email: help@carnegielearning.com
 - Toll Free: 1-877-401-CLCS (2527)